如何开立账户 - 在线预约 （新客户）

选择#2：填写网上的申请表，并和您首选的 BDO 分行预约。

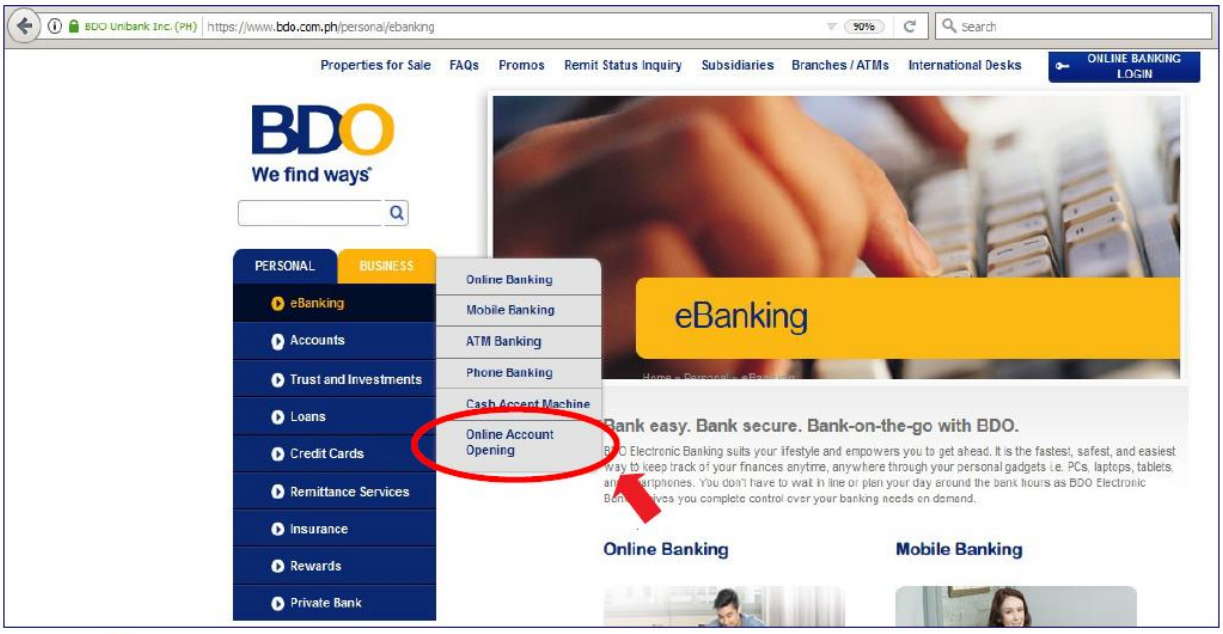
客户申请

网站　**https://www.bdo.com.ph/personal/ebanking**

选择　**eBanking>Online Account Opening**

Client Application

Access https://www.bdo.com.ph/personal/ebanking
Select eBanking > Online Account Opening



客户申请

新客户或尚未注册网上银行的客户

1. 客户进入上 **BDO Online Account Opening** （**BDO** 在线开户）网站

Client Application

New to Bank Client or Client without Online Banking

1. Client to access the BDO OAO Webpage

BDO

客户申请

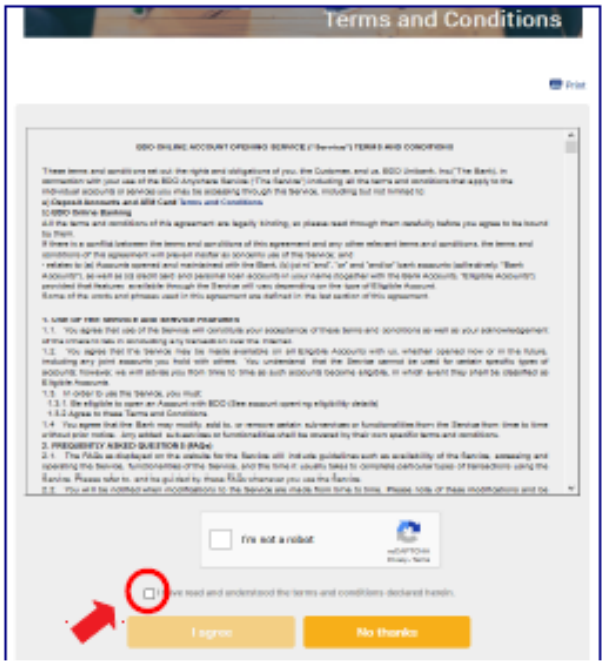
新客户或尚未注册网上银行的客户

2. 客户点击下边方框打钩，以接受条款和条件。

Client Application

New to Bank Client or Client without Online Banking

2. Client to accept Terms & Conditions by ticking on the applicable box.



客户申请

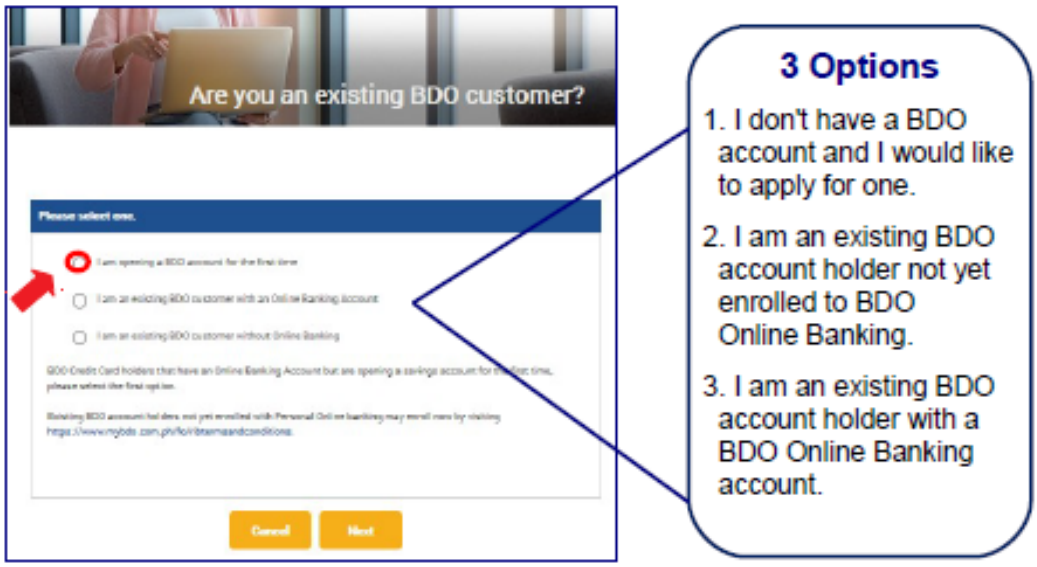
新客户或尚未注册网上银行的客户

3. 客户从选项中选择客户类型。
    1. 我没有 **BDO** 账户并想申请
    2. 我已有 **BDO** 账户,但尚未注册网上银行
    3. 我已有 **BDO** 账户并已注册网上银行

Client Application

New to Bank Client or Client without Online Banking

3. Client to select Customer Type by ticking on the applicable box.



客户申请

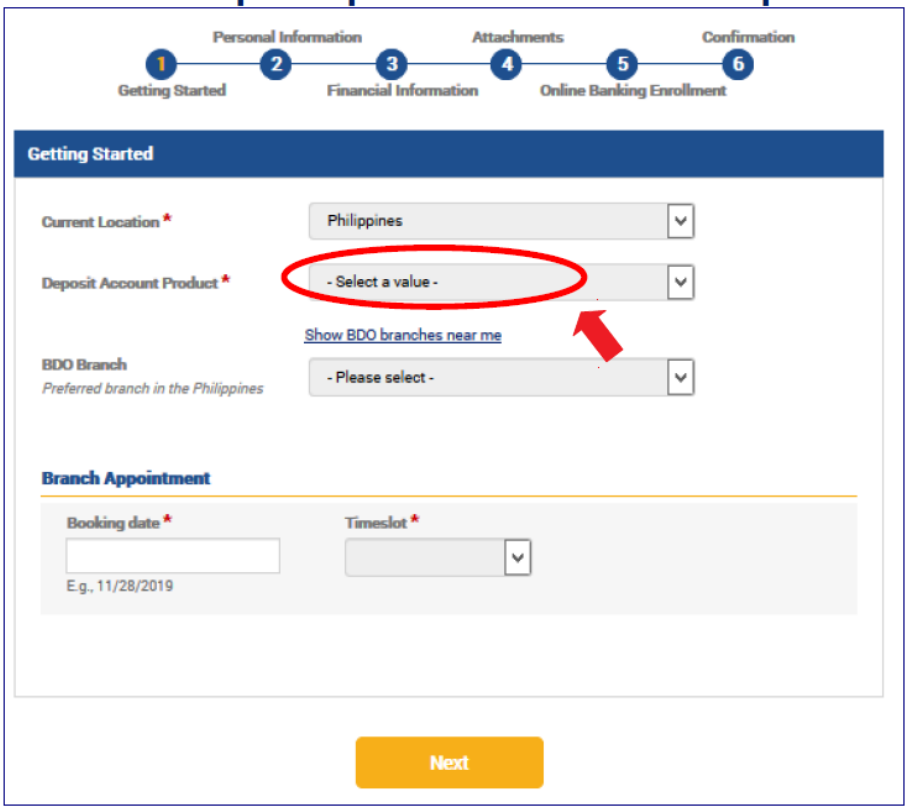
新客户或尚未注册网上银行的客户

4. 客户从下拉菜单中选择银行储蓄产品

Client Application

New to Bank Client or Client without Online Banking

4. Client to select deposit product from the drop down list.



客户申请

新客户或尚未注册网上银行的客户

5. 客户选择 **BDO** 银行

客户有两个选择

(1) 离我近的分行– 网页显示附近分行

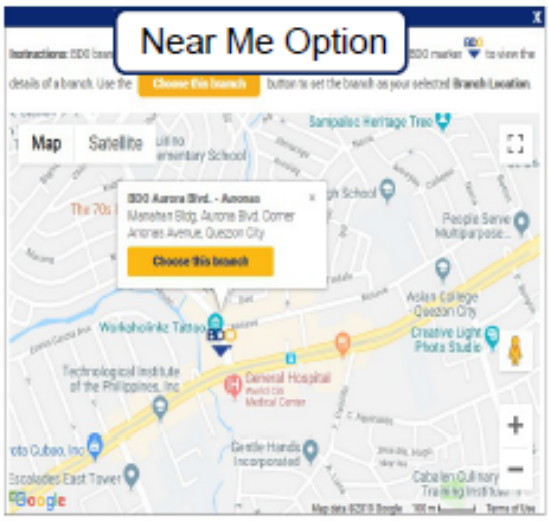
(2) 自己选择分行– 客户从下拉菜单中选择分行

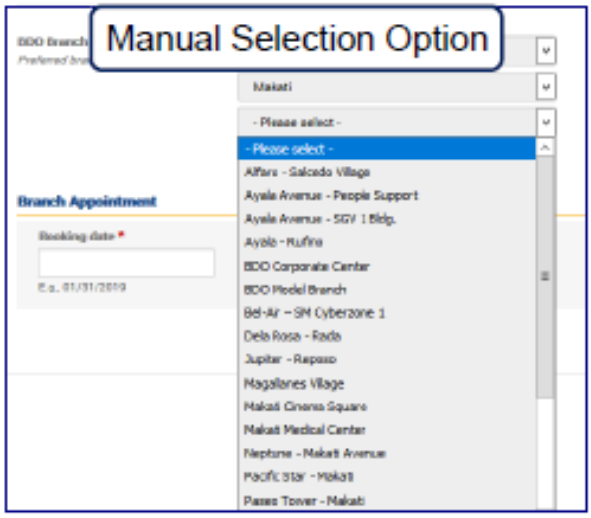
Client Application

New to Bank Client or Client without Online Banking

5. Client to select BDO Branch

Client has 2 options to select a BDO Branch:
(1) Near Me Option - Page will show the BDO branches near the client's location.
(2) Manual Selection Option - client selects branch from dropdown list.





客户申请

新客户或尚未注册网上银行的客户

5. 客户选择 **BDO** 银行（选择 **1**：离我近的分行）

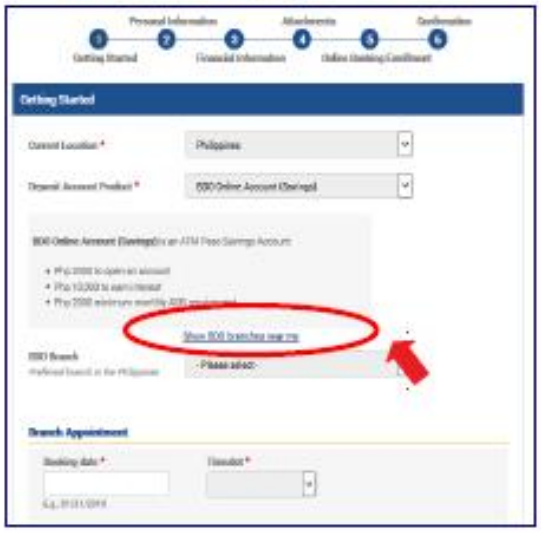
客户点击链接‘显示离我近的 **BDO** 分行“。网页显示离我近的 **BDO** 分行。客户从显示的地图中选择首选的分行。

Client Application

New to Bank Client or Client without Online Banking

5. Client to select BDO Branch (Option 1 Near Me)

Client clicks link “Show BDO branches near me”. Page will show the BDO branches near the client's location. Client will then select their desired branch in the map displayed.



客户申请

新客户或尚未注册网上银行的客户

5. 客户选择 **BDO** 银行（选择 **2** ：自己选择分行）

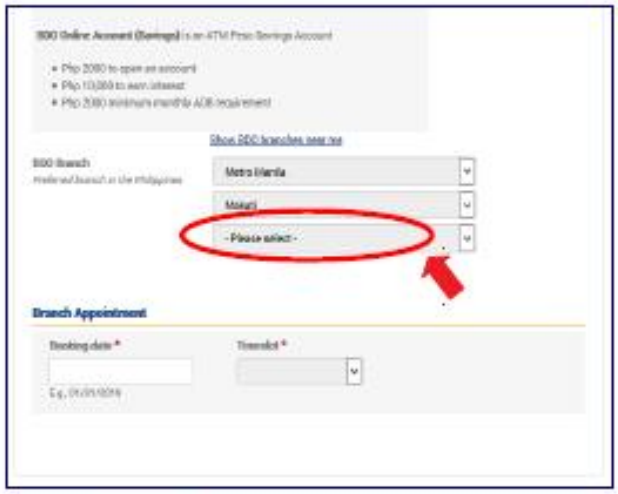
客户从下拉菜单中选择分行

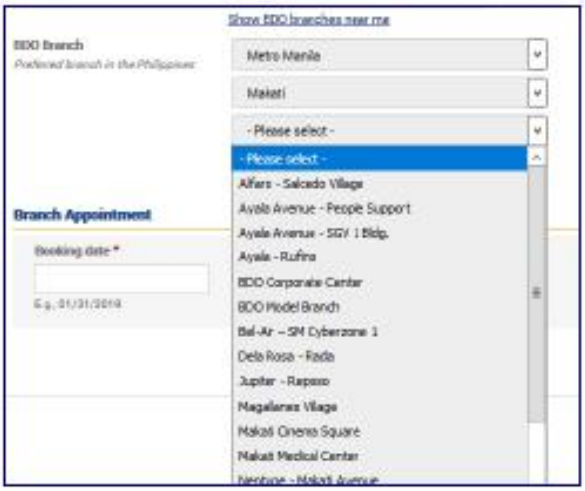
Client Application

New to Bank Client or Client without Online Banking

5. Client to select BDO Branch (Option 2 Manual Selection)

Client to select BDO Branch from the dropdown list.





BDO

客户申请

新客户或尚未注册网上银行的客户

6． 客户从电子日历中选择预约时间表，并从下拉菜单中选择可选时间点。

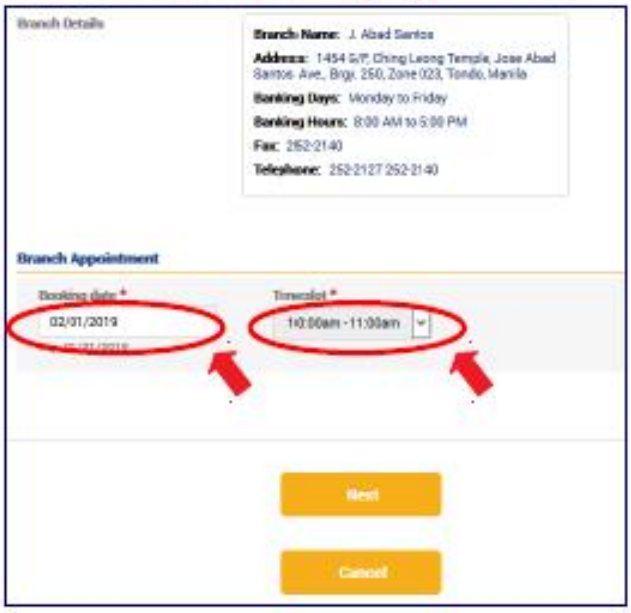
电子日历中突出显示的时间点都是可选的。

Client Application

New to Bank Client or Client without Online Banking

6. Client to select KYC appointment schedule from calendar and then the available timeslot from the drop down list.

Available schedules appear as highlighted dates in the calendar



BDO

客户申请

新客户或尚未注册网上银行的客户

7． 客户填写个人和财务信息

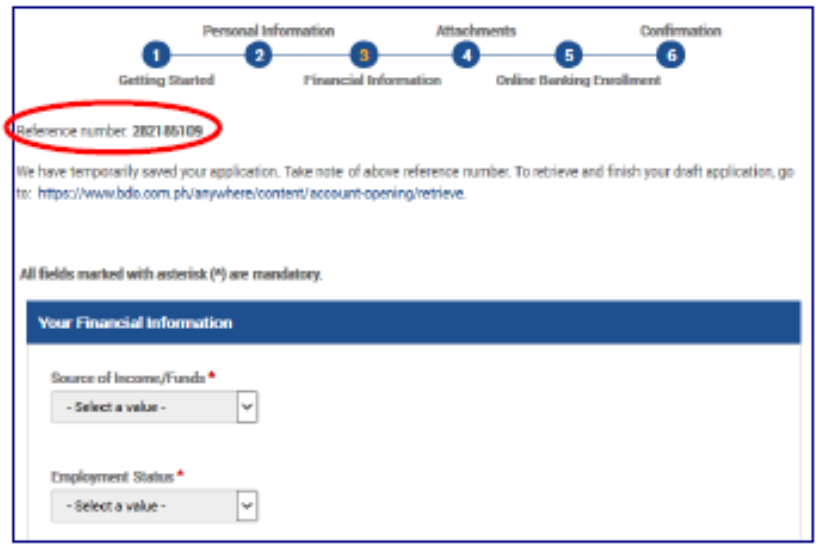
- 完成第二个步骤后，系统将自动保存客户申请
- 获取未完成的申请，请前往 **BDO Online Account Opening （BDO 在线开户）网站**
- 点击“继续申请“，输入编码和出生日期

Client Application

New to Bank Client or Client without Online Banking

7. Client to Fill out Personal & Financial Information

- Client's application is automatically saved after Step 2.
- To retrieve their unfinished application and go to the OAO website.
- Click “Continue Draft”, input the Reference number and Birth date.



客户申请

新客户或尚未注册网上银行的客户

8． 上传附件（非必需）

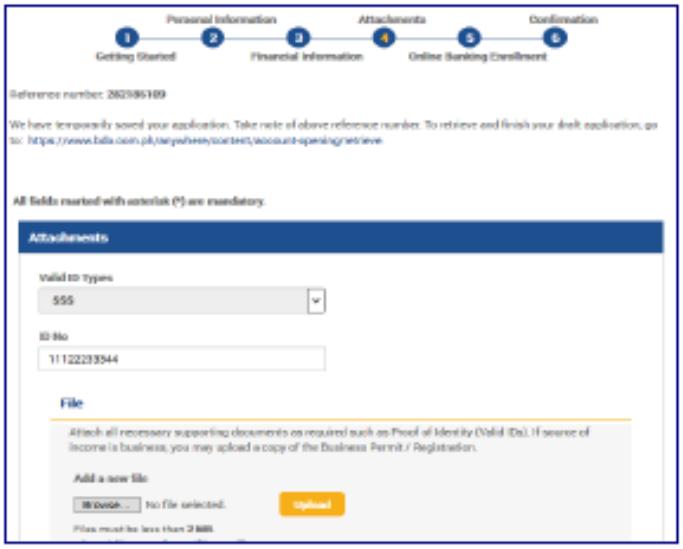
- 最多 6 个附件，每个附件 2 MB
- 接受以下格式：PDF，JPEG，FIG，PNG
- 客户可选择上传扫描的证件和照片

Client Application

New to Bank Client or Client without Online Banking

8. Upload Attachments (Optional)

- Max of 6 attachments, 2MB per file.
- Formats accepted: pdf, jpeg, gif, png
- Client can opt to upload their scanned IDs and photos.



BDO

客户申请

新客户或尚未注册网上银行的客户

9． 客户填写网上银行注册信息

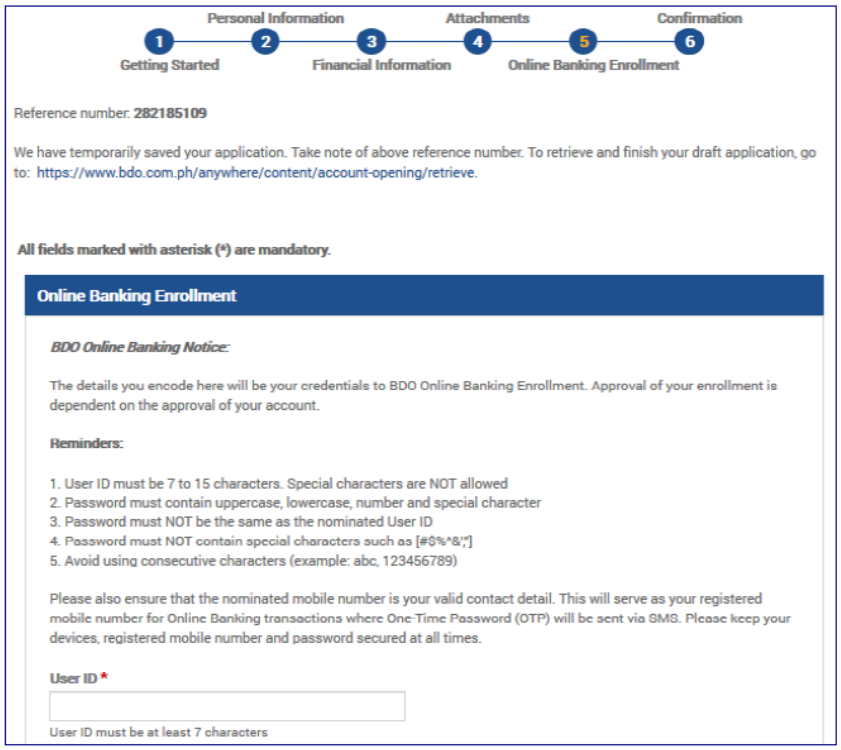
- 客户定义网上银行用户名和密码
- 适用现有的网上银行注册程序和条款

Client Application

New to Bank Client or Client without Online Banking

9. Client to fill out online banking enrollment details

- Client nominates his online banking user ID, password.
- Existing Online Banking enrollment rules apply.



注意：

1. 用户名必须为 **7** 到 **15** 个字符。不允许使用特殊字符。

2. 密码必须包含大写、小写、数字和特殊字符。

3. 密码不能与定义的用户名相同

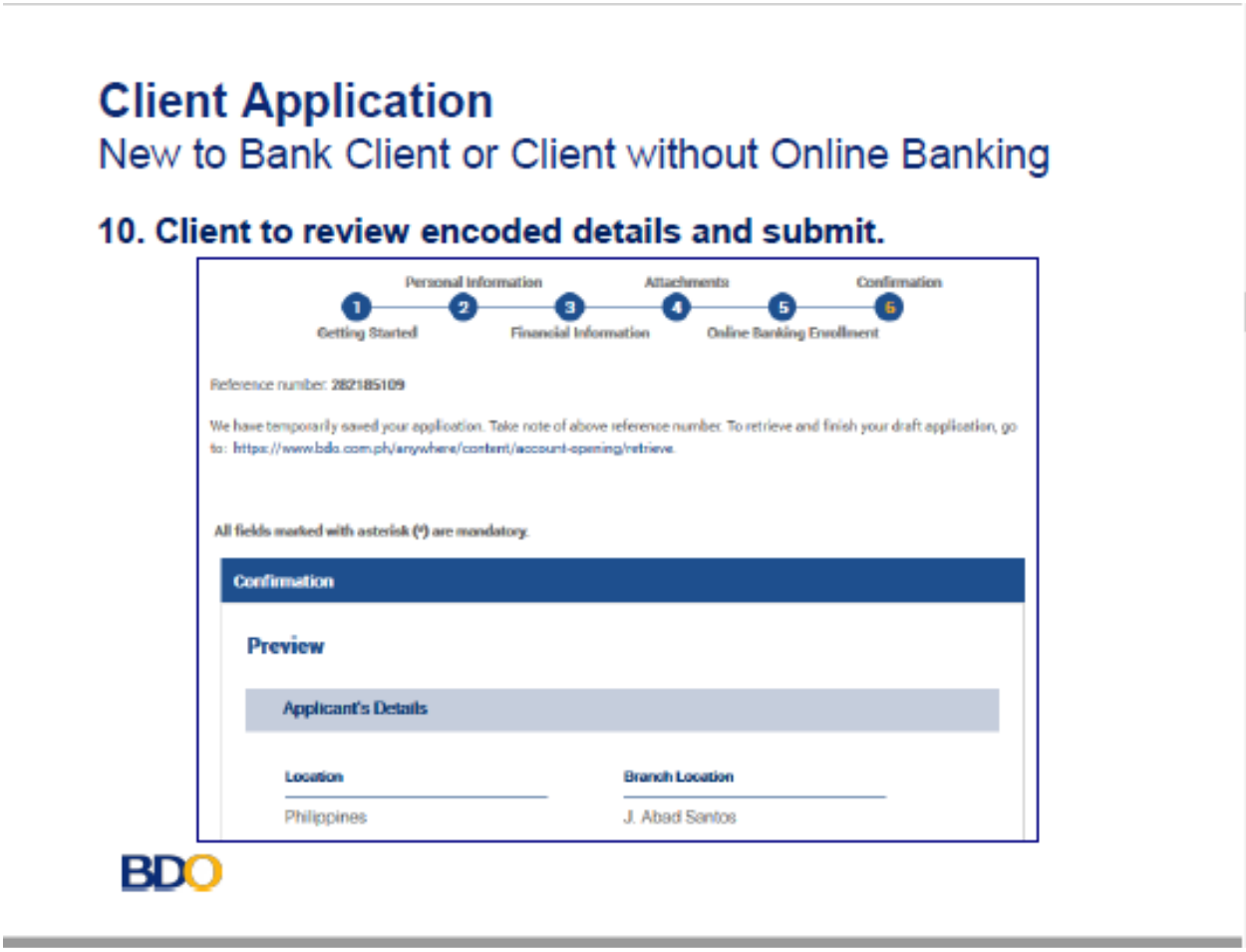
4. 密码不得包含特殊字符，如（**#**、**$**、**%**， **%"**，**&"**）

5. 避免使用连续字符（例如：**abc**，**1234546789**）

客户申请

新客户或尚未注册网上银行的客户

１０． 客户审阅详细信息输入并提交



客户申请

新客户或尚未注册网上银行的客户

１１．确认网页

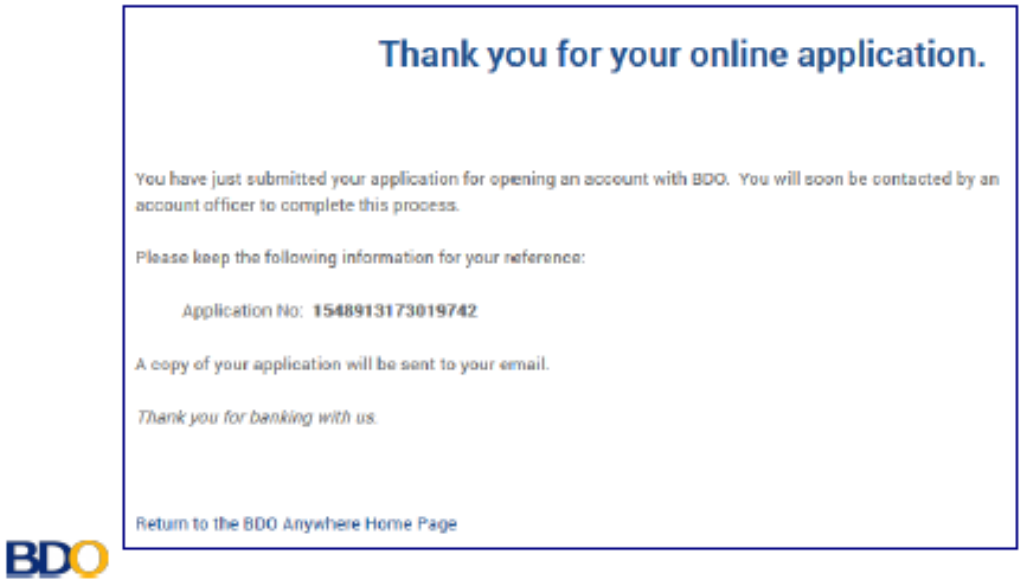
系统发出邮件和短信通知给客户

Client Application

New to Bank Client or Client without Online Banking

11. Confirmation Screen

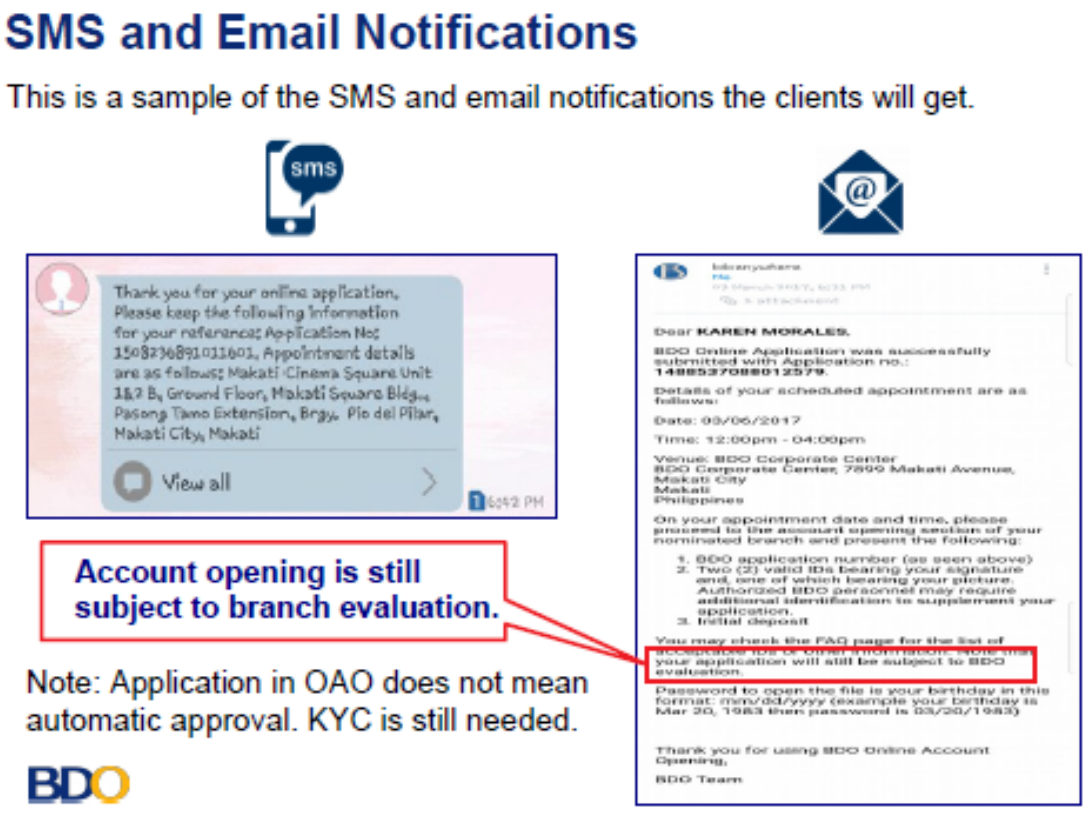
Email and SMS notifications are sent to client.



短信和邮件通知

以下是客户收到的短信和邮件通知示例

开户结果仍须分行评估审核



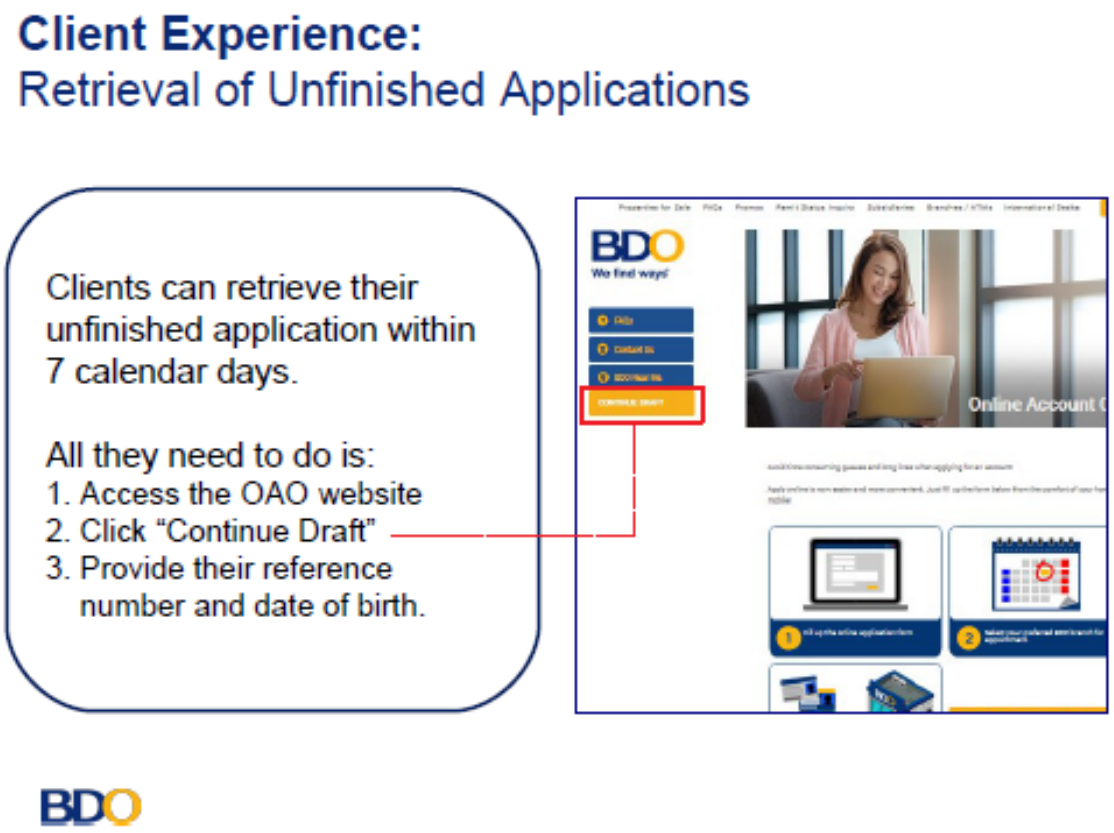
客户通知

以下是客户于 **BDO** 在线申请开户的不同阶段收到的通知摘要

	申请阶段	邮件	短信
1	客户提交申请	✓	✓
2	客户预约提醒		✓
3	营销助理编辑申请	✓	
4	被银行职员拒绝的申请	✓	
5	在线开户批复 （成功开户）	✓	✓
6	网银申请成功	✓	

客户经验

获取未完成的申请



客户可以在 **7** 个日历日内获取其未完成的申请

客户只需要：

1. 进入在线开户 网站
2. 点击“继续未完成的申请”
3. 提供编号和出生日期

注意：

1. 进入未完成的申请程序，请点击 **www.bdo.com.ph/anywhere/content/account-opening/retrieve**